



Service When YOU Need It!

U.S. Linen & Uniform Customer Service Programs

After Hours Support

U.S. Linen & Uniform now offers after hours service in the evenings and on weekends. If you need anything, call us at our regular phone number, 509-946-6125 or outside of the Tri-Cities call us at our **NEW** toll free number 1-888-USLINEN (1-888-875-4636).

After a few rings, you will be connected to our voice mail. Leave your phone number and a message. The voice mail system will page us and let us know there is a message. Any call received before 9PM will be responded to that evening. Any call received after 9PM will be responded to the next morning.

Work Hours Support

U.S. Linen & Uniform realizes that during work hours you might need to get in contact with any of our Sales & Service Personnel. All of which are equipped with pagers and cellular phones, so that we can contact them, and in turn contact and respond to any need that you may have.

And our newest technological addition; each company vehicle is set up with a GPS satellite tracking system, so with a touch of our mouse, we can track down our service vehicles and get them to you quicker, more efficiently and on time to provide

"Service When YOU Need It!"

Pay By Credit Card

Don't like writing us a check each week or each month! You can now have us charge your credit card. At the end of each month, we can charge your credit card for the amount of that month's bill.

You can authorize us to charge the statement amount each month without calling you, we can call each month and get your authorization, or you can call us at anytime and authorize us to charge your credit card for one invoice or a month's invoices. Either way, we will send you the itemized statement and your copy of the credit card receipt each time we charge your credit card.